

Whole Family Service Coordination Creating Pathways to Success

We are adopting an agency-wide Whole Family Approach, including Life Scale assessments, Family Coaching, and Pathway Plans.

OUR NORTH STAR GOAL

We aim to break the cycle of generational poverty with an agency-wide, Whole Family Approach that helps families determine their needs, set personalized pathway goals, and achieve lasting success.



PROBLEM STATEMENT

Families not enrolled in our Head Start programs receive services for singular or immediate needs but lack access to the Whole Family Approach that would enable them to reach their goals.

SOLUTION & VALUE PROPOSITION

We are increasing staff capacity on Whole Family Approach best practices used in Head Start to successfully implement the approach agency-wide and ensure each family is receiving equal support through our Life Scale Assessment, Family Coaching, and Pathway Plans.

SUCCESS LOOKS LIKE



Families achieve greater self-sufficiency as they build a sense of community with other families and continue to expand their goals.



2Gen Whole Family services expand by engaging with families beyond those connected to Head Start.



Continuous improvement occurs naturally as new services are added in response to families' evolving needs.

HOW IT WORKS

REACH

- Families enrolled in other agency programs, such as Energy Assistance, will now be offered the Whole Family Approach.
- Once enrolled, families will connect with a family coordinator who will help them identify goals and progress towards achievement.

COACH

- Family coordinators help families complete a Life Scale assessment and then use that information to create goals for growth and success.
- Coordinators coach families to identify action items to make progress towards goals.

ASSESS

- Together, families and coordinators assess progress and growth through quarterly Life Scale assessment and Pathway Plan reviews.
- Outcomes are measured at the completion of action items and goal achievement and new goals are created.

RESOURCES NEEDED

- Housing services
- Asset Building
- Transportation
- Adult education opportunities
- Early childhood education
- Aging and nutrition support



HIGHER READINESS ASSESSMENT SCORES

Our Life Scale was developed to cover multiple dimensions across service areas and programs. The Scale provides quantitative and qualitative measures of family progress over time through comprehensive indicators across disciplines to assess agency and participant outcomes. Trends in Family Life Scale and Child Readiness Assessment scores show children with higher readiness assessment scores live in thriving families.



30%

positive gap for child educational outcomes for those children living in thriving families.

This concept poster codifies a program or best practice of a two-generation (2Gen) approach for practitioners to replicate and systems and policy leaders to scale in order to improve outcomes for children and their families. Ascend at the Aspen Institute and the 2Gen Accelerator Community developed this concept poster alongside a portfolio of resources so that leaders can advance opportunities for families to achieve intergenerational success and well-being.